

# Product Safety Recall



SafeTech Hardware Australia Pty Ltd wishes to advise of a recall for the lock striker component of key lockable gate latches used within the following products:

- SafeTech Top Pull Pool Gate Latch (Key Lockable)
- G8Safe Top Pull Pool Gate Latch (Key Lockable)
- SafeTech TriLatch (Key Lockable)
- G8Safe TriLatch (Key Lockable)

These products are also available for purchase as part of the following kits:

- SafeTech Trade Packs (Key Lockable)
- G8Safe Megapack (Key Lockable)

**Defect** The products do not comply Australian Standard AS1926.1 2012 Safety Barriers for Swimming Pools section 2.4.2.1 (b). If the gate is open, turning the key in the striker component of the gate latch may cause the gate to remain locked in the open position.

**Hazard** If the gate latch remains locked in the open position, it will not prevent unsupervised access to the pool area, posing a potential drowning risk.

**What To Do** Consumers should immediately remove the key from the lock and fill the key hole with a waterproof glue, to prevent the key being used. Then, phone 1300 034 096 to discuss replacement options, or visit [www.safetechhardware.com.au](http://www.safetechhardware.com.au) to register their details.

The replacement product will come with “How to Change Your Striker” instructions. These instructions, including a video, are also available at [www.safetechhardware.com.au](http://www.safetechhardware.com.au)

*It is important to note that disabling the key mechanism will not affect your existing pool compliance status or its ability to latch and secure the gate.*

## Contact Details

For information about this Product Safety Recall, please contact SafeTech Hardware Australia Pty Ltd on 1300 034 096 or visit [www.safetechhardware.com.au](http://www.safetechhardware.com.au)

**See [productsafety.gov.au](http://productsafety.gov.au) for  
Australian product recall information**